



## **Inteliquent Online Privacy Policy**

Your privacy is important to Inteliquent, Inc. (“Inteliquent,” “we,” “us”). This Online Privacy Policy (“Privacy Policy”) describes what information we collect, how we collect it, and how it is used, disclosed, transferred and safeguarded. It also describes your choices regarding use, access and correction of your personal information.

This Privacy Policy applies to the information we collect through our website (“Site”) and our Inteliquent Customer Portal (“Customer Portal”). The use of information collected through our Customer Portal shall be limited to the purpose of providing the service for which the Client has engaged Inteliquent.

If you have any questions regarding this Privacy Policy you may contact us as indicated in the “Contacting Inteliquent” section below.

### **Information We Collect**

*We may collect the following personal information from you:*

The types of personal information users of our Site or Customer Portal may submit include:

- Contact Information, such as name, email address, mailing address, or phone number;
- Preference information, such as order history or marketing preferences;
- Unique Identifiers, such as username, account number or password;
- Information about your business, such as company name, Tax Identification Number (TIN), business type and business contact information;
- Personal information submitted by job applicants, such as a résumé, employment and education history, and salary information.



Log Files. As is true of most websites, we gather certain information automatically. This information may include Internet protocol (IP) addresses, browser type, Internet service provider (ISP), referring/exit pages, the files viewed on our site (e.g., HTML pages, graphics, etc.), operating system, date/time stamp, and/or clickstream data to analyze trends in the aggregate and administer the site.

Tracking Technologies. Inteliquent and its partners may use cookies or similar technologies to analyze trends, administer the website, track users' movements around the website, and to gather demographic information about our user base as a whole. You can control the use of cookies at the individual browser level, but if you choose to disable cookies, it may limit your use of certain features or functions on our Site or services.

Inteliquent's Customer Portal collects information under the direction of its customers, and Inteliquent has no direct relationship with the individuals whose personal data it processes. If you are a customer of one of our customers and would no longer like to be contacted by one of our customers that use our service, please contact the customer that you interact with directly. As described more fully below, we may transfer personal information to companies that help us provide our service. Transfers to subsequent third parties are covered by the service agreements with our customers.

## **How We Use the Information We Collect**

We may use the information described above to:

- Send promotional materials or other marketing communications;
- Send you an order confirmation;
- Assess the needs of your business to determine suitable products;
- Send you requested product or service information;
- Respond to customer service requests;
- Administer your account;
- Respond to your questions and concerns;
- Improve our website and marketing efforts;
- Conduct research and analysis;
- Display content based upon your interests;
- Process a job application for which you have applied.

We may also use the information in other ways for which we provide specific notice at the time of collection.



In addition, we use information collected through automated means for the purposes set forth above, including by (i) customizing users' visits to our Site, (ii) analyzing how users interact with our Site and online advertisements; (iii) delivering targeted advertising and content tailored to our users' interests; and (iv) managing our Site and other aspects of our business.

We will retain personal data we process on behalf of our customers for as long as needed to provide services to our customers. Inteliquent will retain this personal information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

### **How We Share the Information We Collect**

Sharing With Third Parties. We may share your information with third-party business partners, for instance, for the purpose of enhancing our products and services or so that they can market their products or services to you. If you do not want us to share your personal information with these companies, contact us at [privacy@inteliquent.com](mailto:privacy@inteliquent.com).

Sharing With Service Providers. We may share your information with third parties who provide services on our behalf to help with our business activities. These companies are authorized to use your personal information only as necessary to provide these services to us. These services may include sending marketing communications or providing customer service.

### **Legal Notice**

In certain situations, Inteliquent may be required to disclose personal data in response to lawful requests by public authorities, including to meet law enforcement requirements.

We may also disclose personal information as required by law, such as to comply with a subpoena or other legal process, when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request.

If Inteliquent is involved in a merger, acquisition, or sale of all or a portion of its assets that affects this Privacy Policy, you will be notified via email and/or a prominent notice on our website, of any change in ownership, uses of your personal information, and choices you may have regarding your personal information.

We may also disclose your personal information to any other third party with your prior consent.

### **Customer Proprietary Network Information**

With respect to Inteliquent's provision of telecommunications-related services for our customers, Inteliquent is regulated by the Federal Communications Commission. In providing these telecommunications-related services for our customers, which may include transmitting and routing voice calls and messages transmitted by third parties, Inteliquent protects the privacy and confidentiality of all customer proprietary network information ("CPNI"), as required by federal law.



## **Do Not Track**

Our services and Site do not respond to your browser's "do-not-track" signals or comparable mechanisms.

## **Security**

The security of your personal information is important to us. We follow generally accepted standards to protect the personal information submitted to us, both during transmission and once it is received. We have implemented administrative, technical and physical safeguards designed to protect the personal information you provide on the Site against accidental, unlawful, or unauthorized destruction, loss, alteration, access or misuse.

Despite these precautions, no system can be completely secure and there remains a risk that unauthorized access or use, hardware or software failure, human error, or a number of other factors may compromise the security of your information. If you have any questions about the security of your personal information, you can contact us at [privacy@inteliquent.com](mailto:privacy@inteliquent.com).

We may retain your information for as long as your account is active or as needed to provide you services, comply with our legal obligations, resolve disputes and enforce our agreements.

## **Access**

Upon request, Inteliquent will provide you with information about whether, as a data controller, we hold any of your personal information. You may access, correct, or request deletion of your personal information by logging in to your account or by contacting us at [privacy@inteliquent.com](mailto:privacy@inteliquent.com). We will respond to your request within a reasonable timeframe.

Inteliquent acknowledges that you have the right to access your personal information. Inteliquent has no direct relationship with the individuals whose personal data it processes. An individual who seeks access, or who seeks to correct, amend, or delete inaccurate data should direct his query to our customer (the data controller). If you request that we remove data, we will respond within a reasonable timeframe.

## **Choice**

Advertising. We partner with third parties to display advertising on our website or to manage our advertising on other sites. Our third party partners may use cookies or similar technologies in order to provide you advertising based upon your browsing activities and interests. If you wish to opt out of interest-based advertising click [here](#), or if located in the European Union click [here](#). Please note you will continue to receive generic ads.

Social Media. Our Site includes social media features and widgets, such as the Twitter, LinkedIn or Instagram buttons that run on our Site. These features and widgets may collect your IP address, which webpage you are visiting on our website, and may set cookies to enable the feature and widget to function properly. Social media features and widgets are either hosted by a third party or hosted directly on our website. Your interactions with these features are governed by the privacy policy of the company providing it.



Email Preferences. You may sign-up to receive newsletters or other communications from us. If you would like to discontinue receiving this information, you may update your email preferences by using the “Unsubscribe” link found in emails we send to you or by contacting us at [privacy@inteliquent.com](mailto:privacy@inteliquent.com).

### **Changes to This Privacy Policy**

We may update this Privacy Policy to reflect changes to our information practices. If we make any material changes we will notify you by email (sent to the e-mail address specified in your account) or by means of a notice on this website prior to the change becoming effective. We encourage you to periodically review this page for the latest information on our privacy practices.

### **Contacting Inteliquent**

If you have any questions or comments about this Privacy Policy or our data collection and use practices, or if you would like us to update information we have about you or your preferences, please contact us at [privacy@inteliquent.com](mailto:privacy@inteliquent.com), or at the following:

Inteliquent, Inc.  
550 West Adams Street, Suite 900  
Chicago, IL 60661  
ATTN: General Counsel

If you have an unresolved privacy or data use concern that we have not addressed satisfactorily, please contact our U.S.-based third party dispute resolution provider (free of charge) at <https://feedback-form.truste.com/watchdog/request>.

**Effective Date:** This Privacy Policy is effective as of September 14,2016.

**Last Updated:** June 2017