Onvoy, Inc. LNP Exchange of Information
(Porting between another company and Onvoy, a Wireline Company)

Purpose: The purpose of the Information Exchange is to exchange contact and connectivity information required to port phone number.

A. GENERAL LNP INFORMATION

	Item	Onvoy, Inc.
OPERATIONS	Company Name	Onvoy, Inc.
	Wireless or Wireline	Wireline
	Operating Company No. (OCN)	4899, 213F, 214F, 215F, 273F, 940E, 263F, 363F, 742E
	Administrative OCN	741E
	Service Provider ID (SPID)	4899, 213F, 214F, 215F, 273F, 940E, 263F, 363F, 742E
	LSMS SPID (Can be SS7 provider)	0341
	LSR Version ID	Industry supported
	FOC Version ID	N/A
	WICIS Version ID	N/A
	Short or Long NPAC Co Timers	Short
	Port Order Acceptance/Process:	
	Monday –Friday	Onvoy hours of processing are Monday – Friday, 8:00AM to 5:00PM CST. Onvoy will accept orders during off hours. Processing will only take place Monday – Friday during hours of operation.
	Saturday & Sunday	Onvoy will accept orders on Saturday and Sunday but will not process them. Processing would take place only on business days during hours of operation.
	Holidays	Onvoy will accept orders on Holidays but will not process them. Processing would take place only on business days during hours of operation.

B. PORT RESOLUTION CENTER
Onvoy is available to support error/reject resolution subject to the following:

Item	Onvoy, Inc.
Port Resolution Center:	
Primary contact name	Onvoy Network Operations Center
Contact Description	Onvoy Network Operations Center
LNP Carrier Support ** **Wireline** **Wireless**	N/A
Phone Number (Customer Support)	800-933-1224, option 2
FAX Number	763-230-4270
Email address	ovsnocticket@onvoy.com
Hours of Operations support:	
Monday – Saturday	CST, 6AM-6PM
Sunday	N/A
Holidays	N/A

C. LNP CARRIER ACCOUNT MANAGER
This is the Carrier point-of-contact for establishing a porting relationship with Onvoy as well as ongoing porting account management.

Item	Onvoy, Inc.
Carrier Point of Contact	Onvoy Customer Service
Primary Contact Name	Patrick Egan
Title	Service Delivery
Address	300 HWY 169 S, Suite 700
City	Minneapolis
State	MN
Zip	55426
Work Phone Number	952-230-4106
Mobile Number	N/A
Fax	952-230-4224
E-Mail Address	lnporders@onvoy.com

D. SPIDs/OCNs

Please list all OCNs for all SOA and LSMS SPID combinations.

Onvoy's OCNs for SOA SPID of "4899" and LSMS SPID of "A":

OCN:	OCN:	OCN:	OCN:	OCN:	OCN:	OCN:	OCN:
4899	263F						
213F	363F						
214F	742E						
215F							
273F							
940E							

E. CONNECTIVITY

Onvoy has an agreement with a Clearinghouse vendor or Service Bureau

	Item	Onvoy, Inc.
	Vendor Name	Syniverse
	Contact Name	Network Operations Center
	Contact description	Network Operations Center
	Phone number #1	
	Phone number #2	
	FAX number	
	Email address	
	Other	

F. TRANSPORT MODE

	Item	Onvoy, Inc.
F	**Porting Method**:	
A	FAX number	Fax number: 952-230-4224
X	Backup FAX number	Fax number: 952-230-4200
	Email:	lnporders@onvoy.com

G. INTER-CARRIER TEST SCHEDULING

For Pre or Post Launch Inter-Carrier Test Scheduling, please send e-mail request to: lnporders@onvoy.com

Please provide testing contact information:

	Item	**Onvoy, Inc.**
	Name	Network Operations Center
	Phone (Work)	800-933-1224, option 2
	Phone (Mobile)	
	FAX number	763-230-4270
	Email address	ovsnocticket@onvoy.com